

HOTEL AND BED & BREAKFAST

Sample Conversation

Front Desk: Welcome to the Wyatt Hotel. How may I help you?

Traveler: I'd like a room please?

Front Desk: Would you like a single or a double?

Traveler: I'd like a double, please?

Front Desk: May I have your name, please?

Traveler: Timothy Findley.

Front Desk: Could you spell that please?

Traveler: F-I-N-D-L-E-Y.

Front Desk: How many are in your party?

Traveler: Just two.

Front Desk: How many nights would you like to stay?

Traveler: Just tonight.

Front Desk: How will you be paying?

Traveler: Is Visa OK?

Front Desk: That'll be fine. Would you like a wake-up call?

Traveler: Yes, I'd like a wake-up call for 6:30. Do you have a pool?

Front desk: Yes, we do. On the 2nd floor. Here's your key. That's room 405 on the fourth floor.

BELANGRIJK!

Je kunt:

- een gesprek netjes beginnen en eindigen.
- je eigen voor-en achternaam spellen.
- woorden die je niet weet omschrijven.
- **Fillers** gebruiken (*kijk verder bij: hulp materiaal*)

HOTEL AND BED & BREAKFAST

Situatie 1

Hotel medewerker

Toerist

THE HUTTON HOTEL		
	Price	Available Rooms
Single	\$120.00	802, 1107, 1108
Double	\$160.00	708, 710, 904
Suite	\$220.00	1201
Pool	4 th floor	
Restaurants	2 nd floor 3 rd floor	
Checkout	10:00A.M.	
Laundry	Yes	
Service		

1
You are traveling alone. You would like a single room. You would like to pay with cash. You will be staying 2 nights. You would like a wake -up call for 7:00 A.M.

HOTEL AND BED & BREAKFAST

Situatie 2

Hotel medewerker

Toerist

The Shirlyton Hotel

	Price	Available Rooms
Single	\$120.00	203, 204, 206
Double	\$165.00	604, 605, 708
Suite	\$230.00	None

Pool 5th floor
Restaurants 1st floor 3rd floor
Checkout 11:00A.M.
Laundry Yes
Service

2
You are traveling alone. You would like a single room. You would like to pay with cash. You will be staying 1 night. You would like a wake-up call for 7:30 A.M.

HOTEL AND BED & BREAKFAST

Situatie 3

Hotel medewerker

Toerist

The Wyatt

	Price	Available Rooms
Single	\$110.00	708, 710, 904
Double	\$145.00	802, 1107, 1108
Suite	\$190.00	1401

Pool 4th floor
Restaurants 2nd floor 3rd floor
Checkout 10:30A.M.
Laundry Yes
Service

3

You are traveling with your husband/wife. You would like a single room. You would like to pay with credit card. You will be staying 2 nights. You would like a wake-up call for 6:00 A.M.

HOTEL AND BED & BREAKFAST

Situatie 4

Hotel medewerker

Toerist

The Sleeper Inn

	Price	Available Rooms
Single	\$95.00	604, 605, 708
Double	\$125.00	203, 204, 206
Suite	\$150.00	501

Pool	2 nd floor
Restaurants	1 st floor 3 rd floor
Checkout	10:00 A.M.
Laundry Service	Yes

4

You are with your brother. You would like a double room. You would like to pay with cash. You will be staying 2 nights. You would like a wake-up call for 6:00 A.M.

HOTEL AND BED & BREAKFAST

Situatie 5

Hotel medewerker

Toerist

THE COMFORT INN		
	Price	Available Rooms
Single	\$40.00	201, 203
Double	\$60.00	102, 103, 104
Suite	NA	NA
Pool	In back of the motel	
Restaurants	2 nd floor	
Checkout	12:00 noon	
Laundry Service	Yes	

5

You are traveling with two friends. You would like a double room. You would like to pay with credit card. You will be staying 1 night. You would like a wake-up call for 6:30 A.M.

* NA (not available)

HOTEL AND BED & BREAKFAST

Situatie 6

Hotel medewerker

Toerist

The MidDay Motel

	Price	Available Rooms
Single	\$25.00	102, 103, 104
Double	\$35.00	201, 203
Suite	NA	NA

Pool	In front of the motel
Restaurants	2 nd floor
Checkout	10:00A.M.
Laundry Service	No

6

You are traveling alone. You would like a single room. You would like to pay with credit card. You will be staying 4 nights.

You don't want a wake-up call.

HOTEL AND BED & BREAKFAST

Situatie 7

Hotel medewerker

Toerist

THE SANDWOMAN MOTEL

	Price	Available Rooms
Single	\$45.00	201, 203
Double	\$65.00	102, 103, 104
Suite	NA	NA

Pool No.
Restaurants 1st Floor
Checkout 11:00A.M.
Laundry No
Service

7 You are traveling with your family (3 kids and spouse). You would like a suite (or a double if there are no suites available). You would like to pay with credit card. You will be staying 2 nights. You don't want a wake-up call

HOTEL AND BED & BREAKFAST

Situatie 8

Hotel medewerker

Toerist

The Beachside Inn

	Price	Available Rooms
Single	\$125.00	102, 103, 104
Double	\$165.00	201, 203
Suite	\$210.00	501

Pool	No
Restaurants	No
Checkout	11:30A.M.
Laundry Service	Yes

8

You are alone. You would like a suite. You would like to pay with cash. You will be staying 1 night. You would like a wake -up call for 7:00 A.M.